

Bulletin Number: 2024001

Subject: Lincoln LFC 5000 and Alemite AFCS PC software no longer supported

Date: February 27, 2024

To: Distribution Partners

CC: SKF Industrial Sales, Lincoln Lubrication Sales, Alemite Lubrication Sales

Dear Sales & Distribution Partners,

As reference to our previous bulletin "*Bulletin 2022_001 LFC 5000 Product Obsolescence - No longer serviced*". SKF made a commitment to provide 10 years of product support for Lincoln LFC 5000 and Alemite AFCS PC software when it was released in 2011-2012.

This 10-year period has now ended, and SKF has discontinued Lincoln LFC 5000 and Alemite AFCS PC software support so that we can focus our investment in supporting newer technologies.

The specific end of support day for Lincoln LFC 5000 and Alemite AFCSPC software was December 31, 2022. Technical support and software updates from SKF that keep your Fluid Management system running efficiently are no longer available for this product.

Since we no longer support or offer LFC 5000 and AFCS PC Controllers, facilities with this hardware installed are now required to upgrade their system to our latest controllers. To help minimize the cost of the upgrade, we will supply you with the new Enterprise Software at no charge. (*Upgrades only*)

The SKF team strongly recommends that you move forward with the upgrade as soon as possible to avoid any disruption in the operation of your fluid management system.

Please contact your local Lincoln / Alemite distributor or sales rep for more information.

Thank you,

Nikhil Athale

Product Manager – Tools & Equipment

SKF Lubrication Products Division

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NOTE:

To clarify terminology and ensure clarity, the following are defined:

- **No Longer Serviced** – Service discontinued for parts, hardware, and software for the product
 - **No Longer Supported** – Support discontinued for all services, parts, hardware, and software for the product
- (Note that Microsoft has discontinued Windows 7 support on January 14, 2020, Support for Windows 8 ended on January 12, 2016, and support for Windows 8.1 has ended on January 10, 2023.)