

# Secure Transportation Licensing

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BOARD OF COUNTY COMMISSIONERS STUDY SESSION

NOVEMBER 28, 2022



**ARAPAHOE COUNTY**

# Purpose

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- Background
- Proposed Licensing Program
- Board Discussion
- Next Steps



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# HB21-1085

## Secure Transportation Behavioral Health Crisis – Background

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*Creates a regulatory and service system to provide secure transportation services, with different requirements from traditional ambulance services, for individuals experiencing a behavioral health crisis.*

- Similar to current ambulance licensing program (IGA, delegated authority to Office of Emergency Management)
- Existing service providers (i.e., AllHealth Network) are interested in using secure transportation services.
- Statutory obligation for counties to adopt a program to issue licenses by January 1, 2023



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# HB21-1085

## Secure Transportation Behavioral Health Crisis – Timeline

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Timeline	
May 27, 2021	Approved by General Assembly
September 2021 – March 2022	CDPHE conducted stakeholder engagement with service providers, behavioral health agencies, etc.
July 1, 2022	State Board of Health adopted rules prepared by CDPHE
August 2022 – November 2022	OEM worked with metro-area counties to develop draft program
November 28, 2022	Arapahoe County Commissioners study session
January 1, 2023	Ready to issue secure transportation licenses to interested providers



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# License Classifications & Vehicle Types

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## License Classifications

- Class A – Services that may use physical restraint during secure transport
- Class B – Services that shall not use physical restraint during secure transport

## Vehicle Types

- Type 1 – Vehicle with a safety partition that separates the driver from the passenger compartment
- Type 2 – Non-partitioned vehicle



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# Arapahoe County Requirements

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Per HB 21-1085, the County must implement:

- A process for issuing secure transportation licenses and individual vehicle permits
- A complaint process
- A denial, revocation or suspension process
- Data collection and reporting requirements
- Staffing requirements
- Clinical, medical and operating standards and procedures
- Client rights
- A quality management program



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# Proposed Licensing Program

## Process

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- Modeled after current ambulance licensing program, including delegation of authority to Office of Emergency Management (OEM).
- Developing in conjunction with same metro-area counties as ambulance licensing program.
- CDPHE issued a toolkit with templates.
- Preliminary materials to accommodate statutory requirement but might require refining in 2023.



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# Proposed Licensing Program

## Overview

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Item	Description
Licensing Application + Fee	<ul style="list-style-type: none"><li>• Application form on the OEM website including pre-inspection checklist, inspection checklist and inspection report</li><li>• \$125 fee per license application</li><li>• No inspection fee, but \$50 for a failed inspection</li></ul>
Complaint Process	Complaint form made available on the website and sent to the Secure Transportation Program Coordinator. Once received, the program coordinator will verify the allegations, provide the provider with a copy of the complaint and initiate an investigation (if needed).
Denial, Revocation or Suspension Process	Provides the Board authority to temporarily suspend, permanently suspend or revoke any license or permit based on a complaint or failure to comply with secure transportation requirements.



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# Proposed Licensing Program

## Overview (cont.)

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Item	Description
Data Collection and Reporting Requirements	Provision requiring the service provider to acknowledge they understand the data reporting requirements. CDPHE is responsible for collecting and making data available (there is no county role for data collection).
Staffing Requirements	<ul style="list-style-type: none"><li>• Type 1 vehicles – 1:1 ratio (includes driver)</li><li>• Type 2 vehicles – 1:1 ratio (does not include driver)</li><li>• Various trainings required for <u>all</u> staff, including cultural competencies, de-escalation and trauma-informed care principles.</li><li>• Additional training required for staff operating a class A vehicle (physical restraints)</li></ul>



# Proposed Licensing Program

## Overview (cont.)

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Item	Description
Clinical, Medical and Operating Standards and Procedures	<ul style="list-style-type: none"><li>• Requires the service provider to provide medical oversight for transportation services and personnel.</li><li>• Requires each provider to demonstrate appropriate medical response policies.</li></ul>
Client Rights	Various client rights including the right to be treated with respect, have access to basic comfort items, be free from discrimination and receive by the least restrictive means necessary.
Quality Management Program	Requires a continuous quality improvement program that meets the newest standards of Code of Colorado Regulations, to be provided to the County upon request.



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# Next Steps

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- Adopt materials and processes on December 6, 2022, consent agenda.
- Update OEM website to house license application and rules.
- Host a study session in 2023 to discuss licensing authority options and potential intergovernmental agreements to support the work.



# Thank you!

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