

2025 Aid to Agencies Project

Presentation 6/17/25 to Arapahoe County Board of
Commissioners



Aurora
Mental Health & Recovery

Our Mission: Deeply rooted in our diverse community, we deliver state-of-the-art care and meaningful outcomes that impact emotional well-being and addiction recovery.

Overall Updates & Accomplishments

- Served over 18,600 clients in FY25 (to date), 70% from Arapahoe County and a 13% increase from FY24
- Delivered over 363,000 services in FY24, a 13% increase over FY24
- Administered an \$89M budget, a 14% increase from FY24
- Grew to 815 staff positions with a vacancy rate of 7%
- Maintained positive cash flow and performance to budget through a new payment model and a tumultuous year
- Implemented a new, unlicensed therapist training program
- Partnered with CCA as they developed new micro-credentials and a new behavioral health Bachelor's degree program



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Potomac Pavilion Project

Steadily moving forward....

- 24/7 Walk-In Crisis
- 16-bed Crisis Stabilization Unit
- 45-bed Detox (Withdrawal Management)
- Medication Assisted Treatment (MAT)
- Access to all AMHR services through Connect to Care
- Aurora Housing Authority breaks ground June 2025






Next up: Ribbon
Cutting, January 2026!

Thanks for your
generous support!





Planning for FY26

- Many uncertainties continue, especially with federal Medicaid decisions
 - Our new Strategic Plan for FY 26-29 will focus on three pillars:
 - Financial Strength
 - Medical, Clinical and Administrative Efficiencies
 - People and Culture
 - Highlights for FY26 include expanding services for older adults, intelligent expansion of our use of AI, and targeted support for development of our managers and directors
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Connect to Care

About Our Program

- Ⓐ Primary access clinic with availability for same-day, walk-in, or scheduled appointments based on client need.
- Ⓐ Structured with a multidisciplinary team to ensure low barrier access and the ability to focus on the immediate needs of the client.

Services Include:

- Ⓐ Assessment
- Ⓐ Intake
- Ⓐ Brief therapy
- Ⓐ Case management
- Ⓐ Care coordination
- Ⓐ Crisis support
- Ⓐ This team fills the gaps!

Connect to Care

Service Information & Demographics

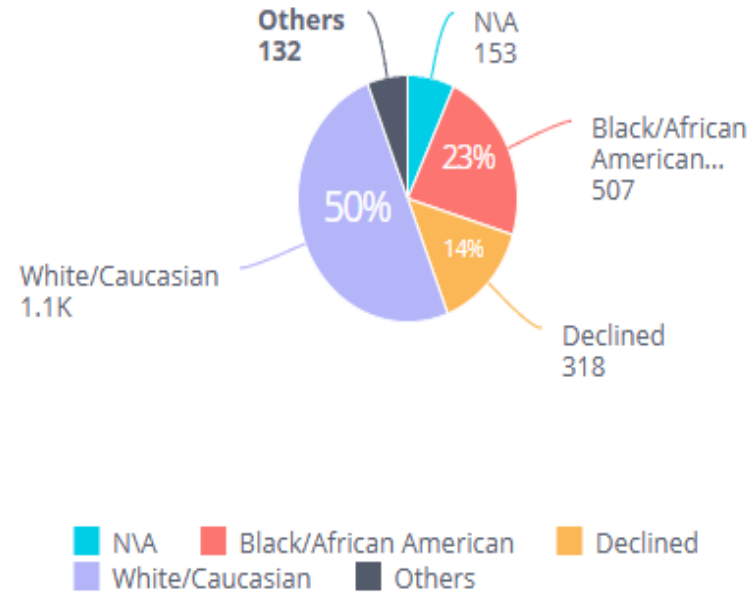
For the current grant period (January-May 2024)

- C2C provided more than 3,000 services to 2,219 unique clients.
- C2C served nearly 1,500 Arapahoe County residents.
- Most clients aged 26-65
 - Seeing clients from early childhood into their 90s.
- Clients were 58% female, 42% male and <1% other.
- Majority of clients fall at or below the Federal Poverty Level.

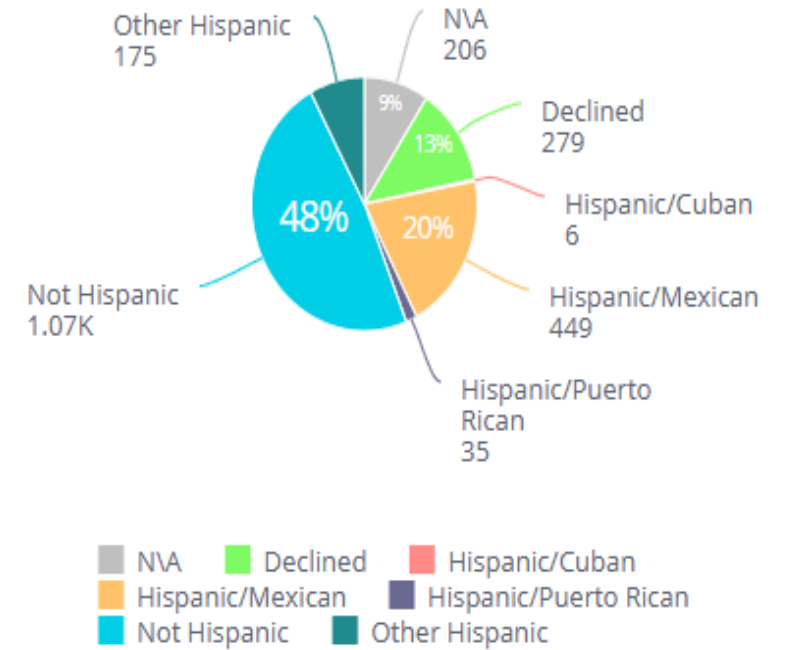
Connect to Care

Clients Served Jan-May 2025

Clients by Race



Clients by Ethnicity



East Metro Detox & Recovery Services

About Our Program

Our detox and recovery services offer a safe place for community members to detox, recover, and explore treatment options.

We provide 24/7/365 care.

Located at 2206 Victor St Aurora,
CO 80045

Services Include:

- Ⓐ Withdrawal Management
- Ⓐ Emergency Commitment Services
- Ⓐ Case Management
- Ⓐ Peer Support
- Ⓐ Referral
- Ⓐ Advocacy
- Ⓐ Urine Analyses & Breathalyzer Monitoring
- Ⓐ Medication Assisted Treatment

East Metro Detox & Recovery Services Service Information & Demographics

For the current grant (January-June 2025)

- 523 admissions (269 Arapahoe County)
- 3,546 services (1,831 Arapahoe County)
- 75% male / 25% female
- 61% white / 16% black / 23% other
- 64% Not-Hispanic / 20% Mexican / 16% other
- 78% Medicaid insured

Thank You!

**Arapahoe County
Aid to Agencies Project**

**For making essential services
available in our community**

Program Challenges

Agency-wide Challenges:

- Systemic issues in the healthcare field related to hiring and retention
- Limited community resources to address the most vital aspects of our primary service population such as acute mental health, homelessness, and intensive residential treatment

For EMDRS, a primary challenge is understanding new and existing synthetic drugs in the community with-ever increasing potency and lethality

For C2C, a primary challenge is navigating how recent changes are impacting the clients and community. We continue to see an increase in acuity and clients experiencing stress-related issues as well as a significant increase in the need for case management services to support basic needs attainment.



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