



## Arapahoe County Veterans Service Office January, 2025 - Summary Report

For the month of January, 2025:

The County Veterans Service Office prepared, presented and appealed claims for federal benefits to the Department of Veterans Affairs. The office also administered the Veterans Trust Fund for emergency financial assistance. Staff conducted all daily operations to include meeting with veterans and/or their dependents, conducting community outreach, processing legal correspondence and fielding calls related to claims, resource referrals and general inquiries.

### Goals and Objectives:

Total phone calls processed:		1392
Scheduled/walk-in appointments/home visits:		147
New claims for federal benefits filed to the VA:		75
Other applications and claims correspondence:		98
Requests for military records and corrections:		2
New favorable award notifications received:		24
2024 Favorable decisions to date:		24
Backpayments	\$	245,325.17
Future Monthly Payments	\$	498,773.76
2024 VA claim award recoveries to date:	\$	744,098.93

### Training, Outreach and Community Events:

Veterans Leadership, Volunteer Connections Meeting, Boots to Business, State of The Base; Aurora Chamber, Veterans Treatment Court Sweat/Moral Injury Retreat, VA Mosley Clinic ribbon cutting, Homefront Military Network Meeting, All Health Meet and Greet, All Staff CPR Training, Buckley TAPS Brief

Respectfully Submitted,

Joshua Medina  
County Veterans Service Officer  
Arapahoe County, Colorado



## Arapahoe County Veterans Service Office February 2025 - Summary Report

For the month of February, 2025:

The County Veterans Service Office prepared, presented and appealed claims for federal benefits to the Department of Veterans Affairs. The office also administered the Veterans Trust Fund for emergency financial assistance. Staff conducted all daily operations to include meeting with veterans and/or their dependents, conducting community outreach, processing legal correspondence and fielding calls related to claims, resource referrals and general inquiries.

### Goals and Objectives:

Total phone calls processed:		1209
Scheduled/walk-in appointments/home visits:		156
New claims for federal benefits filed to the VA:		70
Other applications and claims correspondence:		90
Requests for military records and corrections:		5
New favorable award notifications received:		21
2024 Favorable decisions to date:		45
Backpayments	\$	267,598.09
Future Monthly Payments	\$	313,581.84
2025 VA claim award recoveries to date:	\$	1,325,278.86

### Training, Outreach and Community Events:

Leadership Veteran, Buckley Family Readiness and ADWorks Jobfair, "Introduction to the Veterans Business Outreach" Class, Congressman Crow's Open House, Quilts Of Valor Presentation, ECHCS Stakeholders Meeting, UVC executive Committee meeting, CCA Veterans Unveiling, Quarterly Communication Meeting, HFMN Advisory Board Meeting, Taps Brief, Strategic Planning Meeting.

Respectfully Submitted,

Joshua Medina  
County Veterans Service Officer  
Arapahoe County, Colorado



## Arapahoe County Veterans Service Office March, 2025 - Summary Report

For the month of March, 2025:

The County Veterans Service Office prepared, presented and appealed claims for federal benefits to the Department of Veterans Affairs. The office also administered the Veterans Trust Fund for emergency financial assistance. Staff conducted all daily operations to include meeting with veterans and/or their dependents, conducting community outreach, processing legal correspondence and fielding calls related to claims, resource referrals and general inquiries.

### **Goals and Objectives:**

Total phone calls processed:		1419
Scheduled/walk-in appointments/home visits:		154
New claims for federal benefits filed to the VA:		69
Other applications and claims correspondence:		114
Requests for military records and corrections:		3
New favorable award notifications received:		21
2025 Favorable decisions to date:		66
Backpayments	\$	203,264.47
Future Monthly Payments	\$	432,870.24
2025 VA claim award recoveries to date:	\$	1,758,149.10

### **Training, Outreach and Community Events:**

Digital Transformation Workshop, Governance Framework Categories, Leadership Veteran, Monthly Congressional VA ECHCS Update, LifeCenter of Littleton Outreach, Wounded Healer Consult, BRMAC meeting, Aurora Chamber Meeting, Digital Transformation project meeting, Military Broadcast Radio outreach, VSO Coffee Time, Working on Wellbeing, Heritage Eagle Bend Veterans Group, Byers Outreach, Taps Brief.  
Respectfully Submitted,

Joshua Medina  
County Veterans Service Officer  
Arapahoe County, Colorado



## Arapahoe County Veterans Service Office April, 2025 - Summary Report

For the month of April, 2025:

The County Veterans Service Office prepared, presented and appealed claims for federal benefits to the Department of Veterans Affairs. The office also administered the Veterans Trust Fund for emergency financial assistance. Staff conducted all daily operations to include meeting with veterans and/or their dependents, conducting community outreach, processing legal correspondence and fielding calls related to claims, resource referrals and general inquiries.

### Goals and Objectives:

Total phone calls processed:		1223
Scheduled/walk-in appointments/home visits:		162
New claims for federal benefits filed to the VA:		80
Other applications and claims correspondence:		94
Requests for military records and corrections:		3
New favorable award notifications received:		23
2025 Favorable decisions to date:		89
Backpayments	\$	365,914.66
Future Monthly Payments	\$	697,359.36
2025 VA claim award recoveries to date:	\$	2,821,423.12

### Training, Outreach and Community Events:

NACVSO spring training conference, Leadership Veteran, NACVSO Leadership Summit, UVC Ex Com Meeting, Joining community forces, Boots to Business Reboot, Security awareness training, BRMAC, Buckley Taps, CDVA coffee time,

Respectfully Submitted,

Joshua Medina  
County Veterans Service Officer  
Arapahoe County, Colorado



## Arapahoe County Veterans Service Office May 2025 - Summary Report

For the month of May, 2025:

The County Veterans Service Office prepared, presented and appealed claims for federal benefits to the Department of Veterans Affairs. The office also administered the Veterans Trust Fund for emergency financial assistance. Staff conducted all daily operations to include meeting with veterans and/or their dependents, conducting community outreach, processing legal correspondence and fielding calls related to claims, resource referrals and general inquiries.

### Goals and Objectives:

Total phone calls processed:		1134
Scheduled/walk-in appointments/home visits:		175
New claims for federal benefits filed to the VA:		81
Other applications and claims correspondence:		113
Requests for military records and corrections:		3
New favorable award notifications received:		33
2025 Favorable decisions to date:		122
Backpayments	\$	327,175.02
Future Monthly Payments	\$	685,791.60
2025 VA claim award recoveries to date:	\$	3,834,389.74

### Training, Outreach and Community Events:

DVOP JVSG checkin, Armed Forces Recognition Luncheon, Aurora Veterans Commission Meeting, UVC Excomm Meeting, Denver VSO Meeting, Soldiers Angels Meeting, VA Ribbon Cutting, Mental Health First Aid, Colorado Freedom Memorial Anniversary event, Buckley SFB TAPS Brief, VSO Coffee Time

Respectfully Submitted,

Joshua Medina  
County Veterans Service Officer  
Arapahoe County, Colorado



## Arapahoe County Veterans Service Office June, 2025 - Summary Report

For the month of June, 2025:

The County Veterans Service Office prepared, presented and appealed claims for federal benefits to the Department of Veterans Affairs. The office also administered the Veterans Trust Fund for emergency financial assistance. Staff conducted all daily operations to include meeting with veterans and/or their dependents, conducting community outreach, processing legal correspondence and fielding calls related to claims, resource referrals and general inquiries.

### Goals and Objectives:

Total phone calls processed:		724
Scheduled/walk-in appointments/home visits:		56
New claims for federal benefits filed to the VA:		67
Other applications and claims correspondence:		101
Requests for military records and corrections:		2
New favorable award notifications received:		47
2025 Favorable decisions to date:		169
Backpayments	\$	707,603.32
Future Monthly Payments	\$	987,373.44
2025 VA claim award recoveries to date:	\$	5,529,366.50

### Training, Outreach and Community Events:

BVA Brief, BRMAC Meeting, State of the County, Our Lady of Loreda Veterans Event, Signing of Veteran Bills at Governor's Mansion, Buckley TAPS, Impact of Trauma for Helpers

Respectfully Submitted,

Joshua Medina  
County Veterans Service Officer  
Arapahoe County, Colorado