Exhibit B

Spin Operations and Maintenance Plan Micromobility

Services Program Goals

Adapted from City of Greenwood Village Copy 4/24/26

Measuring Success

The Denver South Micromobility Program (the "Program") and its member participants (the "Program Participants") including Denver South, Goldsmith Metropolitan District ("Goldsmith"), Greenwood Consolidated Metropolitan District ("GCMD"), Inverness Improvement Metropolitan District ("IMID"), Meridian Metropolitan District ("Meridian"), the Southeast Public Improvement Metropolitan District ("SPIMD"), the Cities of Centennial and Greenwood Village (the "Cities"), and the Counties of Arapahoe and Douglas (the "Counties") will evaluate the success of the pilot program through the lens of their own perspectives and priorities, but agree that the following measures are important for both parties: Ridership Numbers, Safety/Lack of Conflict, Aesthetics/Lack of Clutter, and Community Support, as defined below. Further outlined in this Operations and Maintenance Plan are the strategies and efforts to uphold these measures. The Cities and Counties ultimately maintain the right to make a final determination on whether the pilot program was successful and warrants continuation in the form of a permanent program.

Definitions

- Ridership Numbers: The tracking of ridership data to include trips, mileage, starting and ending locations, distance, and other ridership metrics described in the Operations Plan.
- Safety/Lack of Conflict: Safety incidents related to 2 people, or a person and an object, that are reported to Spin and/or any/all of the Participants. The occurrence of an event will immediately trigger a meeting and program assessment by Spin and the Program Participants.
- Aesthetics/Lack of Clutter: Complaints related to unappealing aesthetics or clutter that degrades the area that are reported to Spin or the Program Participants. Spin's placement plan, ground operations, and user education will ensure that positive aesthetics and a lack of clutter will be accomplished.
- Community Support: Outreach to inform and educate the community about the pilot program, as well as feedback received from the community (good or bad) about the program. Spin's user education and safety plans will address community support and outreach.

Operations Plan

Fleet Size

Spin will deploy a fleet of 210 electric scooters and/or e-bikes ("Devices") as part of the pilot program. The fleet size shall not exceed 210 Devices without written consent from the Program Participants.

Placement Plan

Spin will work with the Program Participants to determine where to deploy the e-scooters. Spin's ground operations team will place e-scooters in a neat fashion at designated parking locations agreed upon by Spin and the Program Participants. Spin will ensure that e-scooters are not obstructing pedestrian or motor vehicle traffic. Spin and/or District staff members will conduct regular sweeps of the program area to ensure that vehicles are relocated daily and properly rebalanced to the designated parking locations.

User Education

Spin believes that the most effective, consistent, and efficient method of providing important notices and educating users is through Spin's app. Any Spin user may utilize the app, helping to ensure important information is seen and acknowledged (as opposed to stickers or physical signs that may be unseen or become damaged or lost).

New Spin users will receive informational pop-ups when they use Spin's app to take a ride for the first time. The pop-ups will require the new users to affirmatively dismiss the pop-ups in order to proceed. The informational pop-ups will include: a) reminders about applicable micromobility laws; and b) instructions on how to ride and park responsibly.

Spin will conduct a survey one month after the start date of the pilot and one month before the pilot concludes, gathering feedback on desired deployment locations, scooter parking observations, and any other potential program changes.

Safety

In addition to in-app education, Spin team members will conduct two in-person safety events within the first two weeks of pilot program launch, to help reduce the potential for a safety incident (as defined previously). Thereafter, Spin team members will conduct at least one safety event in the service area each quarter. Safety events will include engaging individuals in-person and spreading information on proper parking and riding techniques.

If more than one safety incident, reported by users either to Spin or the Program Particpants, is observed in one calendar month of the program, this will trigger a special meeting of key stakeholders (individuals defined under "Stakeholder Meetings" section). In this meeting, stakeholders will discuss targeted strategies to address program safety improvements related to topics such as geofencing, slow zones, no-ride zones, service area, and user education. After such meetings and resulting interventions, safety incident data will be measured and evaluated over the following two months of the program, and stakeholders will reconvene to discuss efficacy.

Every Spin e-scooter is inspected for safety, with a recorded inspection history. E-scooters reported by the public as unusable are remotely disabled and marked for safety inspection. All repairs are

done by certified mechanics. Safety inspections are performed by the ground operations team, who are trained by certified mechanics. Ground operations staff inspect:

- Handlebars
- Brakes
- Brake levers
- Grips
- Lights
- Reflectors
- Tires
- Bells
- Wheels
- Fenders
- Signage
- Cables
- Stems
- Baseboards

Tune-ups are performed on the spot by the ground operations team during safety inspections.

Repairs, if needed, are performed at a warehouse by certified mechanics.

All e-scooters are inspected against the above checklist, at a minimum, for:

- Cleanliness;
- Damage;
- Secureness; and
- Safe and reliable operation.

Geofencing + Special Events

Prior to launch, Spin will work with the Program Participants to identify and implement appropriate geofencing that includes any necessary Slow Ride Zones, No Ride Zones and No Park Zones. Spin will work with the Program Participants to implement appropriate geofencing around special events and at the Program Participants' request. Spin requests 72-hour notice for special geofencing requests.

Customer Support

Spin provides easy mechanisms through which users and the public can contact them to ask questions, report Spin vehicles that are damaged or obstructing the public right of way, or seek any other assistance. Spin's app has a "Help" button on the user interface. The "Help" buttons enable users to report any issues via live chat, email (support@spin.pm), and phone (1-888-249-9698). Spin e-scooters also display Spin's phone number, via which the public will be able to easily report relocation requests.

Ground Operations

Spin's ground operations staff are hired locally and help ensure the safety, accessibility, and responsible placement of Spin vehicles. Staffing hours will be continuously adjusted to meet program demand. The ground operations staff perform two primary functions:

- Roving (daily)
- Inspect and tune-up e-scooters.
- Visually survey the streets and remove obstructing e-scooters.
- Rebalancing (daily)
- Ensure there is sufficient supply of e-scooters at each parking location.

Placement of E-scooters

- E-scooters will be neatly placed by Spin and/or the Program Participants' staff at designated parking locations to be determined by the Program Participants prior to launch of the program.
- E-scooters will be rebalanced each business day to the designated parking locations to ensure adequate supply.
- E-scooters will be neatly placed such that they do not obstruct the public's right of way.

Relocation Requests

Spin users and the general public can report e-scooters 24/7 via phone, email, the website, or the app.

- Spin will dispatch a ground operations member within three hours between the hours of 8am-6pm Monday through Friday, with submission of supporting evidence, to address e-scooters reported as obstructing the public right of way.
- Requests received after normal business hours and/or on holidays will be handled as soon as practicable the following day.

Reporting

Spin will provide quarterly reports to the Program Participants with aggregate usage data including:

- Number of users in the system
- Number of e-scooter trips generated for the month
- Trip totals by time of day and day of week
- Total number of customer service inquiries
- Estimated automobile trips and mileage displaced by Spin e-scooter trips
- Total number, time, and location of safety incidents and any injuries sustained or other persons, objects or vehicles involved
- Latitude/longitude and heat maps of e-scooter trip start and trip end locations
- Average and total e-scooter trip length and trip time

Stakeholder Meetings

Key program stakeholders will meet weekly for the first six weeks of the program after launch. Starting six weeks after program launch, key stakeholders will meet monthly during or directly following the monthly Denver South Transportation Management Association Technical Committee Meetings.