



## Arapahoe County Veterans Service Office March, 2024 - Summary Report

For the month of March, 2024:

The County Veterans Service Office prepared, presented and appealed claims for federal benefits to the Department of Veterans Affairs. The office also administered the Veterans Trust Fund for emergency financial assistance. Staff conducted all daily operations to include meeting with veterans and/or their dependents, conducting community outreach, processing legal correspondence and fielding calls related to claims, resource referrals and general inquiries.

### Goals and Objectives:

Total phone calls processed:		636
Scheduled/walk-in appointments/home visits:		145
New claims for federal benefits filed to the VA:		69
Other applications and claims correspondence:		98
Requests for military records and corrections:		3
New favorable award notifications received:		33
2024 Favorable decisions to date:		50
Backpayments	\$	609,218.59
Future Monthly Payments	\$	853,377.48
2024 VA claim award recoveries to date:	\$	1,462,596.07

### Training, Outreach and Community Events:

CBVA meeting, CDVA Coffee time, Bureau of prisons listening session, BOP office Hours, VA ECHCS monthly Meeting, Corrective actions training, HFMN Updates, VR&E training,

Respectfully Submitted,

Joshua Medina  
County Veterans Service Officer  
Arapahoe County, Colorado