



## Arapahoe County Veterans Service Office June, 2022 - Summary Report

For the month of June, 2022:

The County Veterans Service Office prepared, presented and appealed claims for federal benefits to the Department of Veterans Affairs. The office also administered the Veterans Trust Fund for emergency financial assistance. Staff conducted all daily operations to include meeting with veterans and/or their dependents, conducting community outreach, processing legal correspondence and fielding calls related to claims, resource referrals and general inquiries.

### **Goals and Objectives:**

Total phone calls processed:	1238
Specific to current claim action/status:	17
Appointments, referrals, general inquiries:	1221
Scheduled/walk-in appointments/home visits:	111
New claims for federal benefits filed to the VA:	46
Other applications and claims correspondence:	4
Requests for military records and corrections:	0
Veterans Trust Fund requests granted:	0
New favorable award notifications received:	48
2021 Favorable decisions to date:	212
2021 VA claim award recoveries to date:	\$3,040,497.41

### **Training, Outreach and Community Events:**

Buckley TAPS, UVC Executive Meeting, NACVSO Training Conference; CVSO Coffeetime , Sr. Hickenlooper Discussion, UVC General Membership, Aurora Vetcourt, Aurora Homeless case conferencing, VA ECHCS Directors meeting, CBVA Meeting, Fort Carson Walkthrough, Mt Carmel, Warrior Now Mentor meeting

Respectfully Submitted,

Joshua Medina  
County Veterans Service Officer  
Arapahoe County, Colorado

*Total incoming and outgoing calls*

*Calls logged in Vetraspec*

*Total calls minus calls logged in vetraspec*

*Reported Appointments*

***Automated:** 21-526ez's + 21-527ez's + 21-534's*

***Automated :** all files not claimed elsewhere*

***Automated:** NPRC requests and*

*No Longer applicable*

*counted from the Tracking log*

*Total hand count*

*total new awards*